



**Basma Emaar Group**

مجموعة بسمّة إعمار

Umrah - Hajj - Transportation - Hotels - Tourism

عمرة - حج - نقل - فنادق - سياحة

**YOUR SATISFACTION  
IS OUR AIM**

[www.basmaemaargroup.com](http://www.basmaemaargroup.com)

**COMPANY PROFILE**



**Basma Emaar Group**  
مجموعة بسمة إعمار

رؤية  
**VISION 2030**  
المملكة العربية السعودية  
KINGDOM OF SAUDI ARABIA

**بسمة**  
**BASMA**





**Basma Emaar Group**

مجموعة بسمة إعمار



**Transport Services**



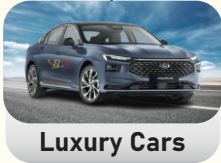
**Visa Services**



**Hotels**



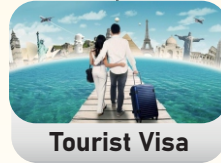
**Buses**



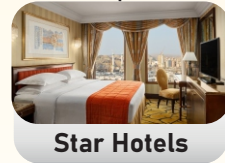
**Luxury Cars**



**Umrah Visa**



**Tourist Visa**



**Star Hotels**



**Economy Hotels**





## INTRODUCTION

**Basma Emaar Group** is one of the leading Company in Hajj & Umrah industry in the Kingdom of Saudi Arabia for substantial amount of time.

**Basma Emaar Group** have been providing Umrah and Hajj transport services since 2003. we know for the standard & quality of the services provided in the past years and has successfully achieved utmost satisfaction clients.

We are fully geared up with the best available hotels, vehicles & staff which enables us to serve our clients anytime anywhere and on time.

For **Basma Emaar Group** your satisfaction is our mission. Your satisfaction is our achievement.





## VISION

**"Our vision is to be a trusted leader in Hajj and Umrah industry, delivering exceptional quality, transparency, and care for unforgettable client experiences."**



## MISSION



**"At BASMA EMAAR GROUP ,Our mission is to provide quality services that result in customer satisfaction in the travel and tourism industry."**

## VALUES

To ensure that our relations with our Partners & Clients are rooted in Confidence & Transparency:

- We ensure that our staff provide all necessary information to our client regarding Umrah & Hajj.
- We ensure that our hotel rooms are safe, clean & comfortable.
- We take care that our vehicles are completely Reliable & Safe.
- We pledge to our Clients that we will respect Quality & Tradition.



## HISTORY

In 2003 we begin our services in the Hajj & Umrah industry. with the modest and fleet vehicles Initially, we only provided transportation for our clients. However, over time, we have grown our company.

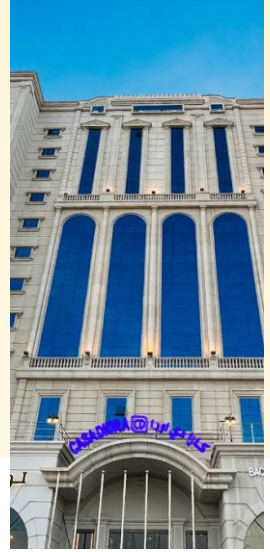
step by step in all sectors, thanks to the trust our clients have placed us. Today, we offer a range of services, including visa assistance, hotel accommodations, and transportation. At this stage, our clients are our top priority, and our mission is to provide high-quality services at lowest price in the market.





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رؤية  
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## WHAT SERVICES DO WE OFFER

### • Transportation Service:

We are providing transportation services to our valuable clients. Our client comfort is our first priority for this we use luxury and updated vehicles. We provide quality transportation services with below facilities.

- Latest & Updated Models of Vehicles
- Experienced & Urdu speaking Drivers
- Airport Pick & Drop Service
- WiFi Facility



We have been registered with the Naqaba since 2019, providing transportation services to hujjaj of various Hajj Mission Under Naqaba. We are also providing transportation services to large number of umrah pilgrims from Pakistan & other countries.





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## WHAT SERVICES DO WE OFFER

### • Visa Services:

We are providing visa services to our valuable & reputed clients Regarding Umrah & Tourist visa.



### • Hotel Service:

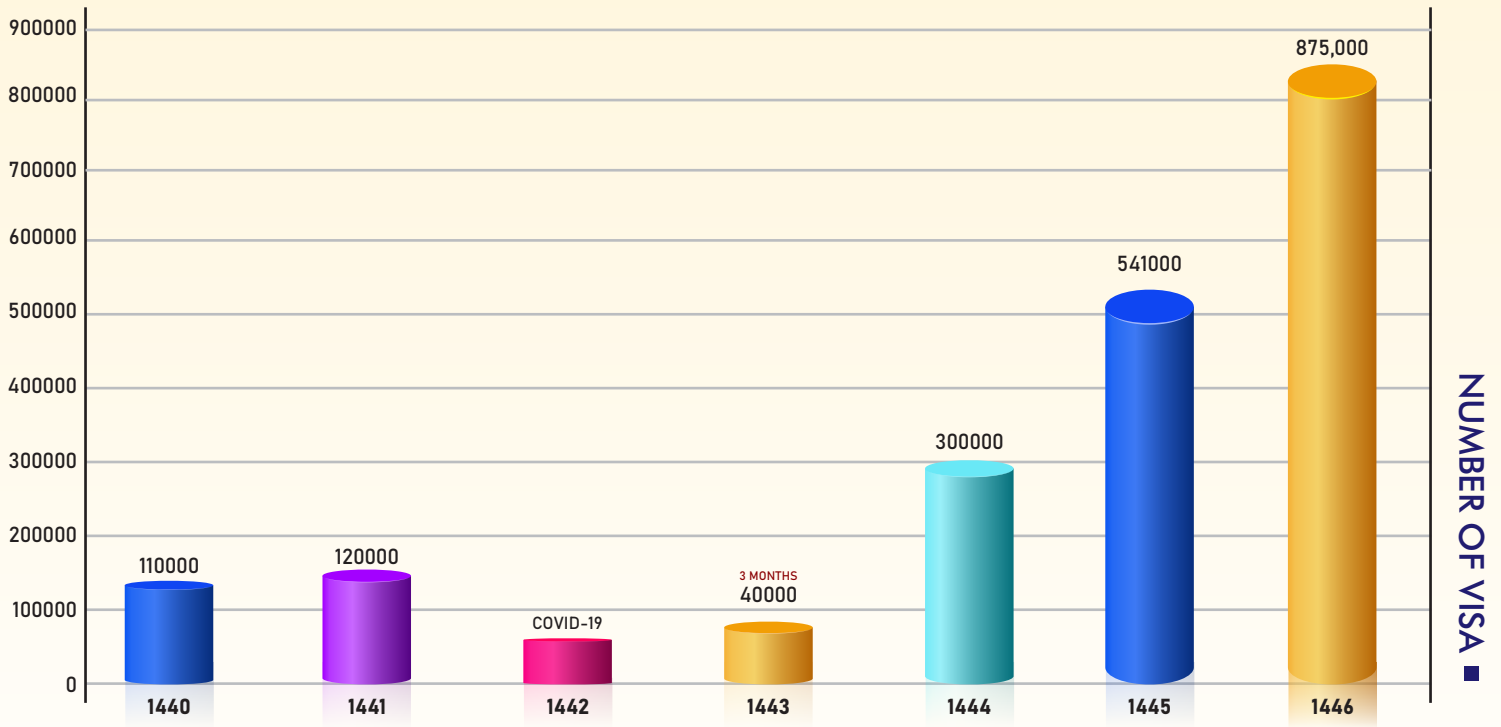
We are providing quality & luxury hotel according to the need of our clients our hotel services include following facilities.

- Safe, Comfortable & Full Furnished Rooms
- Fully Air Conditioned
- Luxury Apartments
- Internet Facility
- Housekeeping services
- Food service
- Easy access to market & walking distance from Holy Places





## Umrah Services Quantity Yearly (Pax wise)

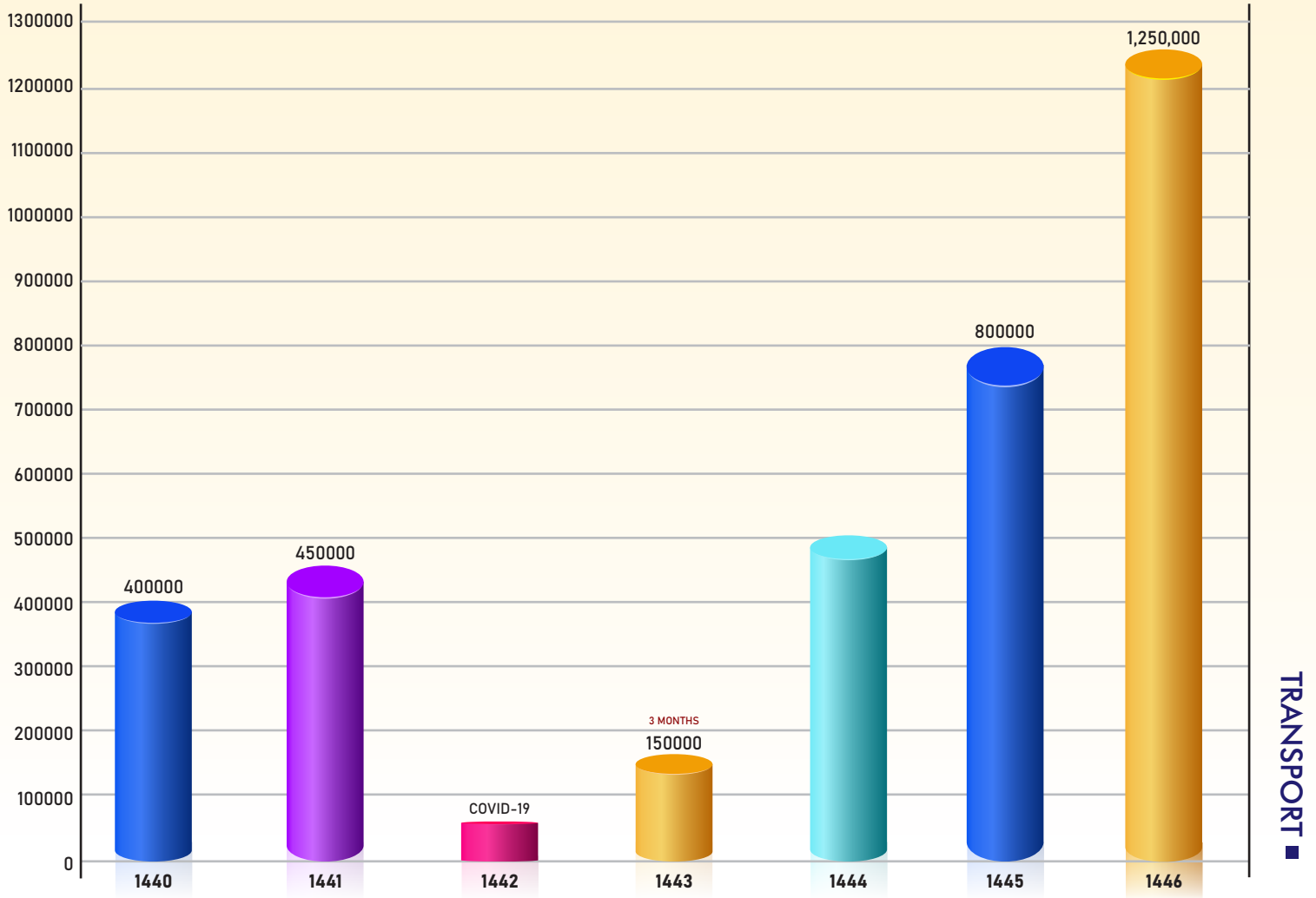


Basma Emaar Group has demonstrated remarkable growth in providing exceptional Umrah services over the past years, in alignment with the Kingdom of Saudi Arabia's Vision 2030 to position the Kingdom as a global hub for religious tourism.

Our growth over the years has been remarkable, culminating in our latest achievement of approximately **870,000** Umra visas in 1446. This milestone reflects our continuous upward trajectory and the unwavering trust our clients place in us globally.

Basma Emaar Group is dedicated to providing high-quality, seamless Umrah experiences, earning the loyalty of pilgrims while supporting Vision 2030 and the Kingdom's goal of becoming a top global destination for religious tourism.

## Accommodate in Transport Field Yearly (Pax wise)



We are proud to be a trusted provider of transport services for Umrah pilgrims, offering dependable and high-quality solutions. Each year, more travelers rely on us for a safe and smooth journey, and this year we reached the significant milestone of around **1.25 million** pilgrims served.

As we continue to grow, we remain committed to operational excellence and customer satisfaction. Our focus is on maintaining the highest standards of service, ensuring every pilgrimage is as seamless and enriching as possible.

## CASA DI ORA HOTEL فندق كازا دي اورا



JEDDAH - AL NASEEM - جدة - حي النسيم

صالة اللياقة  
GYM

1

عدد الغرف  
NUMBER OF ROOMS

176



المسافة الى كورنيش جدة  
THE DISTANCE TO  
JEDDAH CORNICHE

26  
km



التصنيف  
CATEGORY

★★★



الموقع  
LOCATION

جدة - حي النسيم  
JEDDAH - AL NASEEM



قاعة المناسبات  
BANQUET HALL

1



مسبح  
SWIMMING

1



صالة الطعام  
DINING ROOM

1



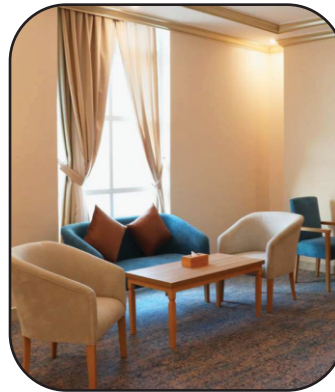
عدد المصاعد  
NUMBER OF ELEVATORS

3



عدد الأدوار  
NUMBER OF FLOORS

16





## CASA DI ORA HOTEL فندق كاذا دي اورا



Jeddah - Al Rawda District جدة حي الروضة

صالة اللياقة  
GYM

1

عدد الغرف  
NUMBER OF ROOMS

155

المسافة إلى مطار جدة  
DISTANCE TO JEDDAH  
AIRPORT  
16  
km

التصنيف  
CATEGORY

★★★★★

الموقع  
LOCATION

جدة - حي الروضة  
JEDDAH - AL RAWDA

قاعة المناسبات  
BANQUET HALL

1

مسبح  
SWIMMING

1

صالة الطعام  
DINING ROOM

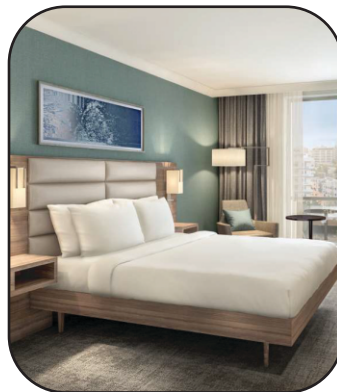
1

عدد المصاعد  
NUMBER OF ELEVATORS

5

عدد الأدوار  
NUMBER OF FLOORS

11



### MASARAT ROYAL HOTEL



MAKKAH - KUDAI 📍

عدد الغرف  
NUMBER OF ROOMS  
**644**

الموقع  
LOCATION  
**Makkah Kudai**

Distance to Haram  
**3 km**

عدد الأدوار  
NUMBER OF FLOORS  
**18**



### MASARAT ROSE HOTEL



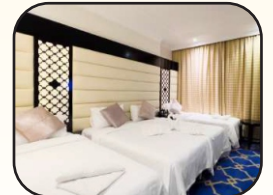
MAKKAH - AL SHASHA 📍

عدد الغرف  
NUMBER OF ROOMS  
**434**

Makkah Al Shasha  
الموقع  
LOCATION  
**Makkah Al Shasha**

Distance to Haram  
**2.5 km**

عدد الأدوار  
NUMBER OF FLOORS  
**19**



### MASARAT AL MASHAIR HOTEL



MAKKAH - AL AZIZIYAH 📍

عدد الغرف  
NUMBER OF ROOMS  
**220**

Makkah Al Aziziyah  
الموقع  
LOCATION  
**Makkah Al Aziziyah**

Distance to Haram  
**4.5 km**

عدد الأدوار  
NUMBER OF FLOORS  
**23**





## DEPARTMENTS

For providing above mentioned services we hire very professional & trained staff who works 24/7 for providing these services to our valuable customers.

- **Operations Department:**

To manages these services, we hire operational Manager & Director who lead our Field Staff to provide services smoothly and our representative a present 24/7 for welcoming our customers in all sectors.



- **Communication Department:**

Communication Department is established for the smooth running of business Operation and providing customer support services 24/7 to all our customers.



- **Field Staff**

Our dedicated field staff ensures a smooth experience for Hajj and Umrah pilgrims, providing on-the-ground support so they can focus on their spiritual journey with peace of mind.







Mobile Workshops



Maintenance Team

## • Inspection & maintenance Department:

We have workshops on multiple locations and specified and large spaces for vehicles maintenance with advance equipment and skilled staff Also we have multiples warehouses for the smooth and quick maintenance solution



Warehouse



Automated Service Station



**Basma Emaar Group**

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basma  
tourism  
group

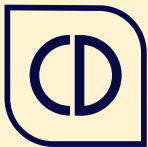


مجموعة  
بسمة  
السياحية

بسمة  
إعمار  
الدولية



BASMA  
EMAAR  
INTERNATIONAL



CASA  
DI ORA



بسمة إعمار للنقل  
Basma Emmar Transport



BASMA  
EMAAR  
CONSTRUCTION



basma  
بسمة  
PETROLEUM











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